



# PROVIDER'S GUIDE TO ADAPTIVE EQUIPMENT AND TECHNOLOGY

RESOURCE GUIDE WITH EXAMPLES

## Contents

GENERAL DESCRIPTION OF SERVICE .....	3
SERVICE CODES .....	4
ASSISTIVE TECHNOLOGY GOODS (SERVICE CODE SA075).....	5
Bathing aids.....	5
Behavior supports.....	5
Dressing aids.....	5
Eating aids.....	5
Housework aids.....	6
Meal preparation and cooking aids.....	6
Medical medication management.....	6
Medical telehealth and health tasks.....	7
Memory and safety aids.....	7
Mobility and transfer aids.....	7
Personal hygiene and bathing aids.....	8
Safety aids.....	8
Shopping aids.....	8
Toileting aids.....	9
Transportation.....	9
Vision and communication aids.....	9
ASSISTIVE TECHNOLOGY SERVICES (SERVICE CODE SA636).....	10
Evaluation (SA636/U1).....	10

Installation or repair (SA636/U2) ..... 10

Training (SA636/U3) ..... 10

MEDICAL EQUIPMENT AND AIDS (BILLED USING HCPCS) ..... 10

Bathroom safety aids (HCPCS vary) ..... 10

Incontinence supplies (HCPCS vary) ..... 11

Mobility aids (HCPCS vary) ..... 11

Miscellaneous..... 11

CARE EQUIPMENT AND SUPPLIES (SERVICE CODE SA421) ..... 11

Bathing and hygiene aids..... 11

Mobility accessories ..... 12

Home accessories ..... 12

Safety accessories..... 12

Installation, maintenance or repair of specialized equipment and supplies  
(authorized using SA626) ..... 12

VEHICLE MODIFICATIONS (SERVICE CODE SA390) ..... 12

Vehicle modifications (examples of adaptations) ..... 12

## GENERAL DESCRIPTION OF SERVICE

There are five distinct subcodes included in the adaptive equipment and technology service contract. You must meet the distinct qualifications in each subcode if you want to contract to perform that work:

- **Assistive technology goods:** Adaptive and assistive items, devices, pieces of equipment or product systems. Examples include automatic stove shutoff, motion-activated items, communication devices, digital assistants that help with reminders, etc. Ongoing monthly charges like Internet are excluded.
- **Assistive technology services:** Professional support, assistance and consultation about what assistive technology might help with cognitive, physical and sensory limitations. Assistive technology services include an evaluation to determine the correct type of goods that will meet the beneficiary's needs. They also include setup, repair, short-term training and technical assistance for the beneficiary and their caregivers on the use and maintenance of the assistive technology.
- **Medical equipment and aids:** Medical items that are typically billed using a health care common procedure coding system. Items include bathroom safety equipment, personal protective equipment like masks and gloves, TED-type compression hose and blood pressure monitors. Incontinence briefs and underpads are also included in this category.
- **Care equipment and supplies:** Non-medical items that increase the beneficiary's ability to perform activities of daily living or function in their home. Examples include wipes, reachers, waterproof mattress covers and a basket for a walker. Lift chairs are also included in this category.
- **Vehicle modifications:** Changes made to a vehicle that is the beneficiary's primary means of transportation. This would be to improve the beneficiary's accessibility, safety, and ease of use as the driver or passenger.

There is a significant overlap between assistive technology goods and care equipment and supplies. If you contract for both the assistive technology goods and care equipment and supplies subcodes in your adaptive equipment and technology contract, you should use your professional judgement to determine which code to use. Considerations include:

- Use assistive technology goods if the beneficiary will use the item themselves to increase, maintain or regain independence, to increase safety or to improve communication.

- Assistive technology goods can also substitute for human assistance with an activity of daily living or instrumental activity of daily living.
- Care equipment and supplies are typically items that are:
  1. Used by a caregiver to assist the beneficiary, or
  2. Supplies that wear out with repeated use

Per Chapter 388-116 WAC, the following items are **not** allowed to be purchased under adaptive equipment and technology with a beneficiary's WA Cares Fund benefits:

1. Any item purchased for recreational purposes
2. Software, game applications or gift cards
3. Exercise equipment
4. Pressure-reducing support surfaces
5. Hospital beds, including their accessories and other positioning devices
6. Patient lifts and transfer devices, excluding lift chairs
7. Wound care supplies
8. Diabetic equipment and supplies
9. Nutrition equipment and supplies
10. Orthotic equipment and supplies
11. Ostomy supplies
12. Respiratory equipment and supplies
13. Transcutaneous electrical nerve stimulation systems
14. Wheelchairs, their accessories and replacement materials
15. Eyeglasses, contact lenses and hearing aids
16. Therapy or service animals and their related expenses
17. Experimental or investigational medical devices or drugs

## SERVICE CODES

Below is a list of commonly requested items and their related service codes. This is not a complete list. You can use this list to start a conversation with the beneficiary about their needs before you submit a pre-authorization.

In the comment section of the pre-authorization, list each good or service. Use plain language, like the examples below, so the beneficiary can make an informed decision to approve or deny the pre-authorization.

You should only select service codes and modifiers that apply to your contract and subcode. Additional details can be found on the related [service code data sheet](#).

Included in this guide are commonly requested adaptive equipment and supplies. ***This list is not exhaustive but can be used to begin conversations between the provider and beneficiary.***

## ASSISTIVE TECHNOLOGY GOODS (SERVICE CODE SA075)

Assistive technology goods are items that typically help an individual maintain their independence because the individual uses the item or device themselves.

<b>Bathing aids</b>
Foot or toe sponge
Handheld shower head
Long-handled sponge or brush for bathing
<b>Behavior supports</b>
Robotic companion pet to improve self-soothing
Portable music player like MP3 player or iPod
<b>Dressing aids</b>
Braille tape labeler
Button hook
Compression stocking aid
Dressing stick
Elastic shoelaces for beneficiaries who cannot tie their shoelaces
Pants assist device
Reacher
Regular or long-handled shoehorn
Shoe remover
Sock aid
Talking label reader for self-adhesive, washable clothing tags
Zipper pull or aid
<b>Eating aids</b>
Angled utensils
Regular or partitioned high-sided plate
Nosey cup
Oversized handled utensils
Plate guards
Rocker knife or T-shaped knife
Scoop plate
Sectioned food dishes

Spill-proof cup
Stabilizing spoon
Straw holder
Suction bowl or plate
Weighted utensils, bowl, plate, etc.
<b>Housework aids</b>
Adapted faucet covers for kitchen sink
Cart to transport laundry
Over-shoulder sling to carry laundry basket
Long-handled sponge or brush
One-handed dish scrubber
<b>Meal preparation and cooking aids</b>
Adapted rubber grip faucet covers
Adaptive bottle opener
Adaptive cooking and serving utensils
Adaptive kitchen utensils such as adaptive grater
Automatic can opener
Automatic stove shutoff
Digital assistant for reminders or cooking timer. For example, Amazon Echo Dot or Google Home Mini
Digital timer for cooking
Easy-grip jar openers
Large-handled manual can opener
Long-handled oven rack push-and-pull tool
Motion-activated faucet
Pan holder
Pizza wheel cutter
Refrigerator or freezer door sensor for when it is left open
Rocker knife
Single-handed cutting board
Spread boards
Talking microwave for beneficiaries with low vision
<b>Medical medication management</b>
Adaptive oral pill splitter
Automatic medication dispenser reminder with lights and sound
Digital assistant for reminders or cooking timer. For example, Amazon Echo Dot or Google Home Mini

Included in this guide are commonly requested adaptive equipment and supplies. ***This list is not exhaustive but can be used to begin conversations between the provider and beneficiary.*** 6



Large-print oral pill organizer for beneficiaries if they can use it independently
Long-handled lotion or ointment applicator
Magnifying glass to look at prescription bottles
Medication reminder system
Medication reminder with vibration and sound
Prescription cap or bottle opener
Reminder watch
Talking alarm clock with reminders for health care appointments and medications. For example, Rosie Talking Alarm Clock
Talking alarm reminders
Talking label reader for self-adhesive tactile labels
Talking medication organizer
Talking pill box with alarm or audible reminder
Talking watch for reminders
Vibrating reminder pill box
<b>Medical telehealth and health tasks</b>
Automatic CPAP cleaner
Portable tablet, including screen protectors and protective cases, or basic laptop to facilitate telehealth appointments
Long-handled inspection mirror for feet or skin checks
Talking thermometer
Talking scale for provider-prescribed daily weight monitoring
<b>Memory and safety aids</b>
Automatic stove shutoff
Digital plug-in timer for lamp
Large digital clock with alarm or audible reminders
Motion-activated faucet
Refrigerator or freezer door sensor for when it is left open
Tracker to locate misplaced items
<b>Mobility and transfer aids</b>
Leg lifter
Lifting cushion
Swivel chair cushion
Transfer pole

Pivot disc
<b>Personal hygiene and bathing aids</b>
Adapted rubber grip faucet covers
Adaptive nail clipper
Automatic motion-sensing soap dispenser
Electric shaver
Hair dryer holder
Handheld detachable faucet sprayer to wash hair in sink
Light-up magnifying mirror
Long-handled hairbrush
Long-handled lotion or ointment applicator
Toothpaste dispenser
Universal cuff
<b>Safety aids</b>
Adaptive doorknob turner
Digital plug-in timer for lamp
Door alarm
Doorknob extender
Enlarged key holder
Light switch extender
Motion-activated light
Motion-sensing light sensor
Motion-sensing light socket
Keyless door lock mechanism for entry door, such as a keypad or fob, with remote
Wheelchair alarm
<b>Shopping aids</b>
Adaptive handwriting aid to write shopping lists
Cart to transport groceries
Large grip adapter for pens
Calculator with large keys
Talking calculator
Talking calculator app
Talking money identifier
Universal cuff

Toileting aids
Portable bidet sprayer or bidet add-on to existing toilet
Red toilet seat for beneficiaries with dementia
Toilet paper aid
Transportation
Car door opener
Car grab bar and automotive standing aid
Easy-reach seat belt handle
Strap to get out of car
Swivel seat cushion for car
Vision and communication aids
Adaptive writing tools
Amplified telephone
Doorbell alert system
Braille clothing tags
Braille tape labeler
Braille watch
Communication apps. For example: Dragon, Proloquo2Go, TouchChat, Sonoflex, TapSpeak Sequence, Scene and Heard, Predictable, Verbally Premium, ClaroCom Pro, GoTalk NOW or SoundingBoard.
Computerized communication device
Device that mounts to glasses and converts text to speech, etc.
Electronic communication board
Head mouse for computer
Handheld device you point, click and it will read text
Telephone with large buttons
Large grip adapter for pens
Keyboard with large keys
Large-print keyboard stickers
Handheld or portable electronic magnifying glass
Pocket talker
Portable tablet, with screen protectors and protective cases, or laptop
Screen magnifier or screen magnification software
Telephone ring amplifier with flasher

Vibrating alarm clock
Vibrating watch
Vibrating bed shaker alarm clock
Visual alert alarm clock
Visual alert fire alarm and smoke detector
Voice amplifier
Voice telephone dialer

## ASSISTIVE TECHNOLOGY SERVICES (SERVICE CODE SA636)

Evaluation (SA636/U1)
Evaluation by an assistive technology professional to determine what assistive technology might best help a beneficiary with managing their activities of daily living with increased independence or improve their safety or well-being.
Installation or repair (SA636/U2)
Installation of assistive technology goods by a registered provider. Examples include installing a video doorbell, downloading communication apps on a tablet or installing a motion-activated light sensor.
Repair of assistive technology goods by a registered provider.
Training (SA636/U3)
Training for assistive technology goods

## MEDICAL EQUIPMENT AND AIDS (BILLED USING HCPCS)

Bathroom safety aids (HCPCS vary)
Male or female urinal
Standard or fractured bedpan
New or rental commode with fixed or detachable arms. All sizes and varieties covered
Replacement commode pail or pan
Toilet seat-lift mechanism
Bath or shower stool, chair or bench of various sizes, including sliding and transfer bench
Bathtub rail, including wall and floor rails
Toilet rail
Raised toilet seats of various heights

Included in this guide are commonly requested adaptive equipment and supplies. ***This list is not exhaustive but can be used to begin conversations between the provider and beneficiary.*** 10

<b>Incontinence supplies (HCPCS vary)</b>
Disposable or reusable incontinence products, such as briefs, diapers, protective underwear or pullups of all sizes
Disposable or reusable protective underpads
Disposable liners, pads and shields
<b>Mobility aids (HCPCS vary)</b>
Canes, including replacement parts
Crutches, including replacement parts
Standard walkers, including brakes, replacement parts, etc.
<b>Miscellaneous</b>
Repair or servicing of non-oxygen equipment (K0739)
TED-type surgical stockings of various lengths/HCPCS)
Surgical mask (A4928)
Gloves, non-sterile (per box of 100: A4927) and sterile (per pair: A4930)
Reaching, grabbing device (A9281)
Manual stethoscope (A4660) or automatic (A4670) blood pressure monitoring equipment

## CARE EQUIPMENT AND SUPPLIES (SERVICE CODE SA421)

Non-medical items that increase the beneficiary’s ability to perform activities of daily living or function in their home. Below are examples of commonly used items. Specialized equipment and supplies are not limited to this list.

<b>Bathing and hygiene aids</b>
Bathing wipes or bath-in-a-bag
Bath mat
Inflatable bath basin for bed-baths
“Poop stool”
Sitz bath
Shampoo tray
Waterproof mattress cover

Mobility accessories
Cupholder for walker
Motorized lift chair, authorized using SA418
Short, mini or threshold ramps that are typically less than eight feet long
Walker bag, basket or flashlight
Home accessories
Book holder
Blanket lifter
1/4- or 1/8-length handi-rails, such as bed rails
Waffle or egg crate mattress cushion
Safety accessories
Bed alarm
Disposable medication dispensing cups
Hospital or slip-resistant socks
Smoker's apron
'Sharps' container
Installation, maintenance or repair of specialized equipment and supplies (authorized using SA626)

## VEHICLE MODIFICATIONS (SERVICE CODE SA390)

Adaptations or alterations to a vehicle that is the beneficiary's primary means of transportation to accommodate the unique needs of the beneficiary, to increase activity within their local community and to support the beneficiary's health, welfare and safety. Vehicle modifications will be custom to meet the beneficiary's needs.

Vehicle modifications (examples of adaptations)
Hand-controls
Left foot accelerator
Pedal and steering wheel extensions
Swivel seats
Wheelchair lift, including docking system/tie-downs
Steering devices, such as spinner knob, joystick, etc.
Raised roof or dropped floor to accommodate a wheelchair
Installation of backup sensor

Included in this guide are commonly requested adaptive equipment and supplies. **This list is not exhaustive but can be used to begin conversations between the provider and beneficiary.** 12