Housework and errands

SERVICE CODE DATA SHEET

Registered providers must only select service codes and modifiers that are available to them based on their fully executed contract (and contract subcode if applicable). See contract for additional details.

SERVICE CODE/ MODIFIER	SERVICE CODE DESCRIPTION	UNIT TYPE	PAYMENT TYPE	MAXIMUM LENGTH OF SERVICE PER AUTHORIZATION	MAXIMUM NUMBER OF UNITS/$	MAXIMUM RATE
HOUSEWORK AND ERRANDS Housework and Errands services support beneficiaries to remain in the community by assisting with ordinary housework and running errands, such as essential shopping and trips to the post office, related to the health and safety of the beneficiary who may no longer be able to perform such tasks.						
SA392	Housework and errands	OF	RB	3 calendar months (up to 93 calendar days)	$412 per month	$16 per unit
SA394	Housework and errands	EA	SB	3 calendar months (up to 93 calendar days)	1 unit per service	$412 per unit

ADDITIONAL INFORMATION

- Maximum number of units under service code SA392 will vary based on the negotiated hourly rate. Beneficiaries may spend up to $412.00 per month of their benefit amount toward housework and errand services combined. ProviderOne will restrict pre-authorizations that exceed this maximum rate.
- See the statement of work in your contract for information on services that are covered and excluded under this contract.
- Use the comment section of the pre-authorization screen to itemize or provide details of the service(s) that will be provided.

KEY

UNIT TYPE	
OF	One unit is equal to one quarter hour (15 minutes).
EA	One unit is equal to the total cost of each good or service.
PAYMENT TYPE	
RB	Units/dollars repeat for each month in the date span. If multiple months are pre-authorized, the number of units will be applicable to each calendar month.
SB	Units/dollars are the total for the entire date-span and can only be billed one time (on a single date of service).

RESOURCES

LINK	DESCRIPTION
Provider toolkit	Webpage for accessing all provider resources (including the ones below).
Pre-authorization guide	Step-by-step guidance and examples to help you create a pre-authorization in ProviderOne.
Maximum rates sheet	Maximum rates for all service codes.
Billing guide	Guide to support you in setting up your ProviderOne account, creating pre-authorizations, submitting claims and more.