

Long-Term Services and Supports Trust Foundational Principles

Updated with input from Commission members in July 2020

What common principles drive the work of the Trust?

- Respect the dignity and autonomy of the beneficiary
- Be customer focused
- Provide a seamless, quality user experience
- Be accessible to all Washingtonians both online and through a strong community presence
- Ensure the quality and safety of care provided and care jobs
- Ensure beneficiaries have a broad range of services and supports from which to choose
- Beneficiaries decide on the type of care they receive
- Be modern, innovative, and entrepreneurial. Focus on solutions that are not rooted in tradition but are instead focused on creating solutions that are meaningful and reflect technology and needs of current and future participants
- Respond to changing conditions, needs, and opportunities
- Be strong stewards of worker contributions
- Protect beneficiaries and the Trust Fund from program fraud
- Raise awareness of the benefit among all Washingtonians
- Provide accurate data to decision makers

Commented [BJ((1): From Ruth Egger: When we say all Washingtonians do we include undocumented people who will pay into this fund through their jobs?

Commented [BJ((2): From Ruth Egger: Do we want to say something about working with beneficiaries to make sure there is a broad range of services?
QUESTION: This this principle already capture this?

Commented [BJ((3): From Ruth Egger: Do we want to include that beneficiaries have the right to the type of care they receive?

Commented [BJ((4): From Sarai Childs: I think focus on solutions that are not rooted in tradition or "all the other agencies do it this way" but focused on how to bring solutions that are meaningful and reflect technology and needs of current and future participants is important.