

Meeting Guidelines

Commission Members

- Please turn on video
- Stay muted unless talking
- Encourage active participation
- Raise hand to speak if necessary

Audience Members

 Opportunity to provide public comment later in the meeting

WELCOME & CALL TO ORDER

Meeting Goals

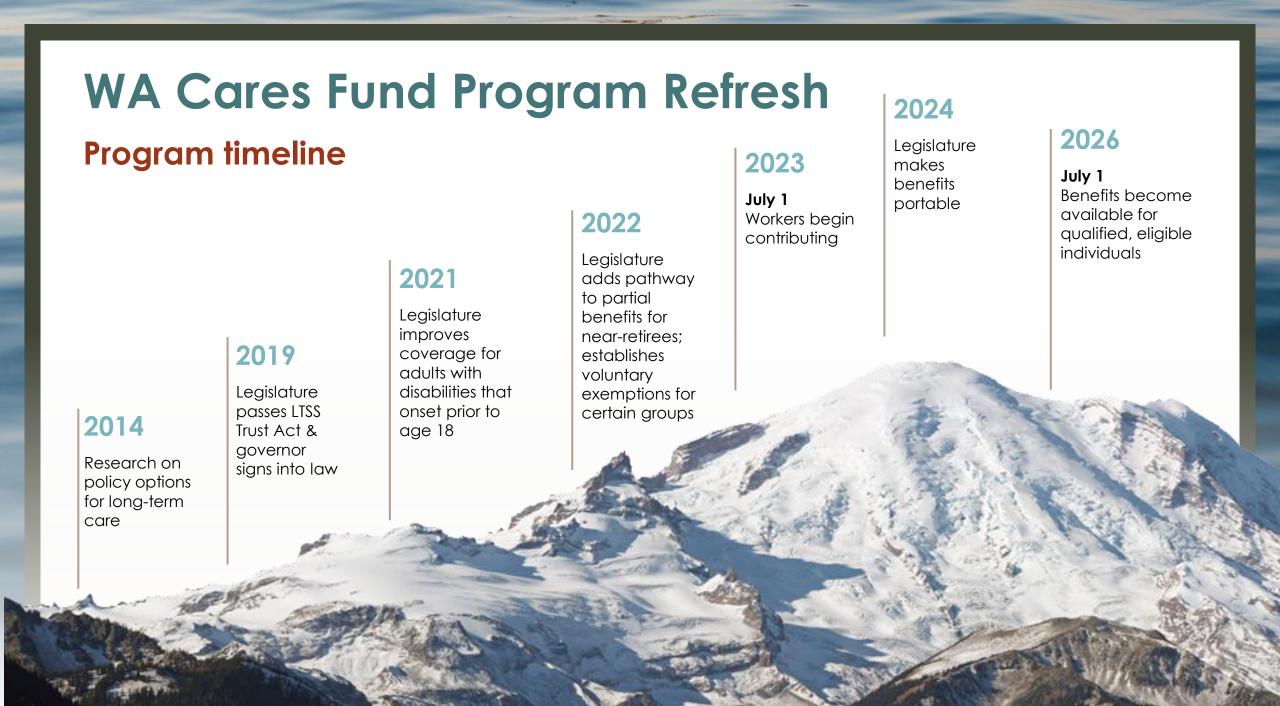
- Listen to Understand Respectfully
- Approve Consent Agenda
- Receive Finance Update
- Report out and vote on Third Option for Paying Family Caregivers
- Report out from Minimum Provider Qualifications Workgroup
- Report out from Provider Payment Maximums Workgroup
- Report out from Contingency Planning Workgroup

Approve Consent Agenda

• 5/1/2024 Commission meeting minutes

WA Cares Fund Program Refresh

Andrea Meewes Sanchez, DSHS



WA Cares Fund Program Refresh

Key program details per current statute (RCW 50B.04):

- Premium rate \$0.58 cents for every \$100 earned
- **Lifetime benefit maximum** –\$36,500, adjusted annually up to inflation, paid directly to providers
- Three pathways to qualified individual status
 - Contribute 10 years without interruption of five or more consecutive years
 - Contribute 3 of the last 6 years from the date of application for benefits
 - For near-retirees (born before 1968): contribute at least one year, earning one-tenth of the lifetime benefit amount for each year contributed

A person must work 500 hours during a year to receive credit for a qualifying year

Eligible beneficiary

- A qualified individual who requires assistance with at least 3 activities of daily living (i.e., bathing, eating, ambulation, medication management, toilet use, transfer, etc.)
- You can take your benefit with you if you leave the state

Finance Update

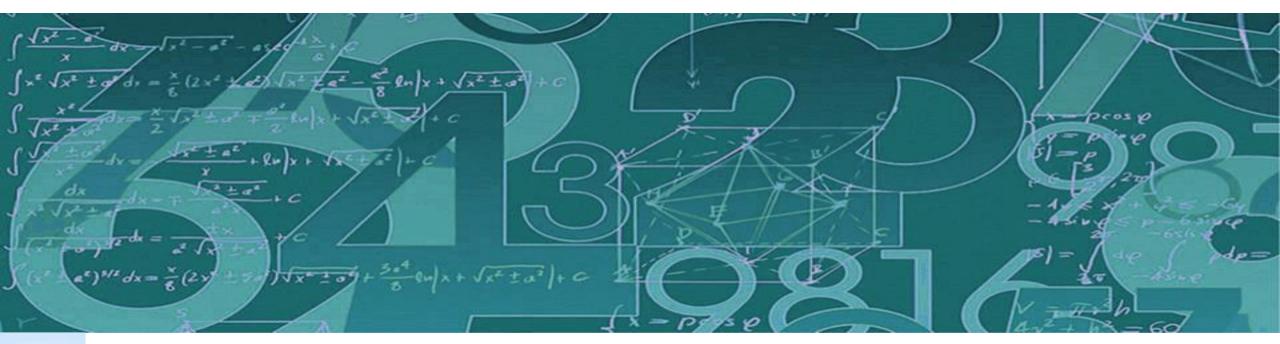
Luke Masselink, OSA Ibrahim Dembele, ESD

Finance Update: Monitoring Early Experience



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Luke Masselink, Senior Actuary



Finance Update: Monitoring Early Experience

- As part of the Risk Management Framework (RMF), Phase 1 is largely focused on data collection, monitoring, and updating actuarial projections
- Actual experience will be used in future actuarial projections
- When comparing actual to assumed data, sustained deviations or significant short-term deviations could have long-term impacts
 - Depending on the source of the deviation, it could take years before there is sufficient credible experience to modify assumptions based on actual experience
 - This is consistent with Phase 1 of the RMF
- In the meantime, OSA and Milliman will be monitoring emerging experience and reporting on any impacts to long-term fund solvency

Questions? Please Contact: The Office of the State Actuary leg.wa.gov/OSA; state.actuary@leg.wa.gov 360-786-6140, PO Box 40914, Olympia, WA 98504 Luke Masselink

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Finance Update

Ibrahim Dembele, Employment Security Department Treasury Director



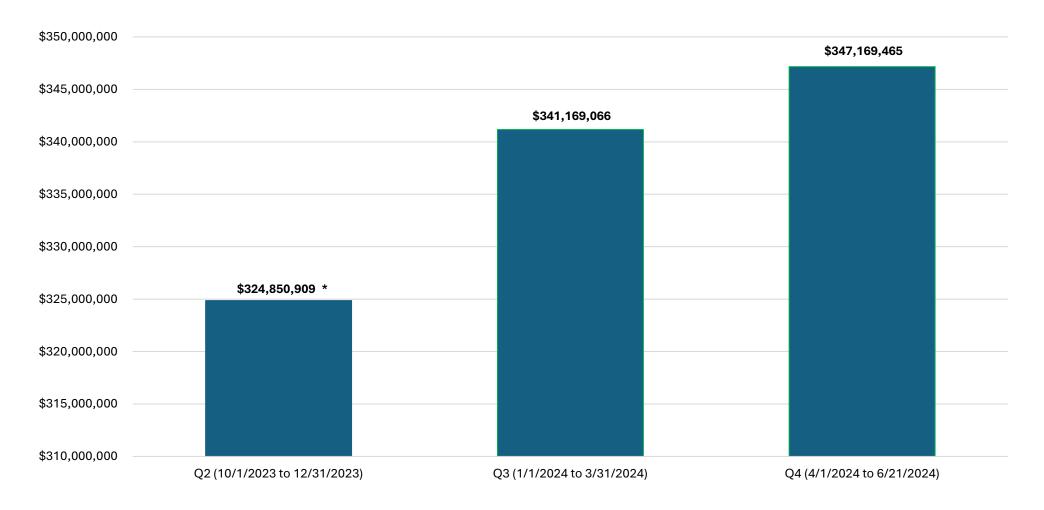




Quarterly Finance Update

- Premium Payments received from 4/1/2024 6/21/2024: \$347.2 million
- Account transfers and retention since 4/1/2024
 - \$347.2 million transferred to State Investment Board
 - \$1.56 million transferred to General Fund to complete Loan Payoff
 - \$12.1 million retained for FY24 budget appropriations and safety margin
- WA Cares Fund Balance on 6/21/2024: \$16,849,726

FY24 Quarterly Premiums Collected



^{*} Includes \$62,542 collected in FY24-Q1

Cumulative transfers and retention

- General Fund loan repayment: \$65,840,814
- Total transfers to State Investment Board: \$927,767,032
- Retained for FY24 budget appropriations and safety margin: \$12,063,478
- Fund Balance on June 21st, 2024: \$16,849,726

Report out and vote on Third Option for Paying Family Caregivers

Andrea Meewes Sanchez, DSHS Commissioner

Third Option for Paying Family Caregivers

- <u>RCW 50B.04.070</u> (2) Qualified family members may be paid for approved personal care services in the same way as individual providers, through a licensed home care agency, or through a third option if recommended by the commission and adopted by the department of social and health services.
- The Minimum Provider Qualifications Workgroup has met and developed their recommendation.
- The workgroup considered the unique needs of caregivers providing care, the existing infrastructure, and the opportunities for development of a new pathway.

Third Option for Paying Family Caregivers

Proposed recommendation for third option for paying family caregivers:

 The Department of Social and Health services will define a third option for paying qualified family members through the rulemaking process.

Report out from Minimum Provider Qualifications Workgroup

Andrea Meewes Sanchez, DSHS

- The workgroup has been reviewing viable options for the Commission's recommendation on the establishment of criteria for minimum qualifications for the registration of long-term services and supports providers who provide approved services to eligible beneficiaries.
- The workgroup has come to consensus on all 19 approved services and would like to present their recommendations today.

	Group 1		Group 2		Group 3		Group 4
•	Adult Family Home	•	Adaptive Equipment	•	Adult Day	•	Care Transition
•	Assisted Living		and Technology		Services		Coordination
•	In-Home Personal	•	Environmental	•	Eligible Relative	•	Dementia
	Care		Modifications		Care		Support/Memory Care
•	Nursing Home	•	Home Delivered Meals	•	Transportation	•	Education and
		•	Personal Emergency	•	Respite for Family		Consultation & Services
			Response Systems		Caregivers		that Assist Paid and
							Unpaid Family
							Members
						•	Home Safety Evaluation
						•	Professional Services

Adult Family Homes

An Adult Family Home is a home-like residential setting where two to eight adults live and receive personal care, special care, room, and board.

- 1. Hold a professional license
- 2. Pass a DSHS background check
- 3. Hold insurance consistent with WA Cares contract requirements
- 4. Meet all applicable laws

Assisted Living Facility

An Assisted Living Facility is a residential setting where seven or more adults live and receive basic services for their safety and well-being.

- 1. Hold a professional license
- 2. Pass a DSHS background check
- 3. Hold insurance consistent with WA Cares contract requirements
- 4. Meet all applicable laws

Nursing Home

A Nursing Home is a facility that provides convalescent or chronic care for three or more patients who are not able to independently care for themselves for a period of more than 24 consecutive hours.

- 1. Hold a professional license
- 2. Pass a DSHS background check
- 3. Hold insurance consistent with WA Cares contract requirements
- 4. Meet all applicable laws

In-Home Personal Care - Home Care Agency

A Home Care Agency is an in-home service agency that provides nonmedical personal care to individuals who are ill, disabled, or vulnerable so they can remain in their residence.

- 1. Hold a professional license for at least three years
- 2. Pass a DSHS background check
- 3. Hold insurance consistent with WA Cares contract requirements
- 4. Meet all applicable laws
- 5. Litigation history
- 6. Have no significant licensing deficiencies in the three-year period before registration
- 7. Obtain an independent financial audit
- 8. Use electronic visit verification (EVV)
- 9. Establish employee conflict of interest policy guidelines, procedures, and safeguards

In-Home Personal Care – Individual Provider (IP)

A caregiving option for receiving in-home personal care to hire an Individual Provider (IP). IPs are employed by Washington's Consumer Directed Employer (CDE) agency, and co-managed by the beneficiary. An IP may be someone unrelated or unknown to the beneficiary, or they could be a family member or otherwise known to the beneficiary, such as a friend or neighbor, who agrees to be hired by CDE and provide the care needed.

- 1. Be 18 years of age or older and pass a DSHS background check
- 2. Meet all applicable laws and training requirements

Adaptive Equipment and Technology

Adaptive Equipment and Technology are assistive devices and items that would increase, maintain, or improve a beneficiary's ability to perform the activities of daily living (ADL) such as, but not limited to eating, bathing, toileting, walking, or to perceive control or communicate within their living environment.

Proposed Specific Provider Qualifications:

- 1. Hold a business license and National Provider Identifier (NPI) number (Medical Providers only)
- 2. Pass a DSHS background check
- 3. Hold insurance consistent with WA Cares contract requirements
- 4. Meet all applicable laws

A beneficiary may purchase WCF covered items from a retail or online store of their choice and be reimbursed by a Financial Management Services (FMS) vendor contracted by DSHS if beneficiary submits receipt to FMS vendor for covered purchased items.

Home Delivered Meals

Home delivered meals provides nutritionally balanced meals delivered to the beneficiary's home.

- 1. Hold a business license, credential, and/or certification
- 2. Pass a DSHS background check
- 3. Hold insurance consistent with WA Cares contract requirements
- 4. Meet all applicable laws

Personal Emergency Response System

Personal Emergency Response System (PERS) is a service to secure help in an emergency through an electronic device that is either connected to the beneficiary's phone or operates using GSM cellular signals and is programmed to signal a response center that is staffed by trained professionals who will immediately summon help for the beneficiary.

- 1. Hold a business license, endorsement, credential, and/or certification
- 2. Pass a DSHS background check
- 3. Hold insurance consistent with WA Cares contract requirements
- 4. Meet all applicable laws

Environmental Modifications

Environmental Modification services provide needed changes such as ramps, stair lifts, and widened doorways for a wheelchair in the home to increase, improve or maintain a beneficiary's health, welfare, safety, and independence.

Proposed Specific Provider Qualifications:

- 1. Hold a business license, endorsement, credential, and/or certification
- 2. Pass a DSHS background check
- 3. Hold insurance consistent with WA Cares contract requirements
- 4. Meet all applicable laws

A beneficiary may purchase self-installation supplies from a retail or online store of their choice and be reimbursed by a Financial Management Services (FMS) vendor contracted by DSHS if beneficiary submits receipt to FMS vendor for covered purchased items.

Adult Day Services (Adult Day Health and Adult Day Care)

- ➤ **Adult Day Health** centers provide supervised daytime programs including skilled nursing and rehabilitative therapy services, which included PT/OT, to beneficiaries who need assistance throughout the day.
- ➤ **Adult Day Care** centers provide supervised daytime programs to support families by providing care and meaningful activities to beneficiaries who need assistance or supervision throughout the day.

- 1. Hold a business license
- 2. Pass a DSHS background check
- 3. Hold insurance consistent with WA Cares contract requirements
- Meet all applicable laws

Eligible Relative Care

A beneficiary's relative, including a spouse or registered domestic partner, may be hired as a caregiver to provide In-Home Personal Care services to the beneficiary. This is a third option to pay qualified family members for personal care.

- 1. Be 18 years of age or older, be a relative to the beneficiary, and pass a DSHS background check
- 2. Meet all applicable laws and training requirements

Transportation

Transportation services are to support beneficiaries transporting to and from the grocery store, medical appointments, social services, and recreational activities.

Proposed Specific Provider Qualifications:

- 1. Hold a business license, endorsement, credential, and/or certification
- 2. Be 18 years of age or older and pass a DSHS background check
- 3. Hold insurance consistent with WA Cares contract requirements
- Meet all applicable laws

A beneficiary may turn in receipts for an approved transportation purchase, including transportation provided by a family member, friend, or neighbor, and be reimbursed by a Financial Management Services (FMS) vendor contracted by DSHS if beneficiary submits documentation to FMS vendor for covered purchase.

Respite for Family Caregivers – Residential Care Settings

Respite Care is a short-term specialty service offered by residential providers that allows family caregivers time for self-care. Respite Care may be provided by an Adult Family Home, Assisted Living Facility, or Nursing Home.

- 1. Hold a professional license
- 2. Pass a DSHS background check
- 3. Hold insurance consistent with WA Cares contract requirements
- 4. Meet all applicable laws

Respite for Family Caregivers – Adult Day Services

Respite Care is a short-term specialty service offered by Adult Day Service providers that allows family caregivers time for self-care.

- 1. Hold a business license
- 2. Pass a DSHS background check
- 3. Hold insurance consistent with WA Cares contract requirements
- 4. Meet all applicable laws

Respite for Family Caregivers – Home Care Agency

Respite Care is a short-term specialty service offered by in-home care providers that allows family caregivers time for self-care. Respite Care may be provided in a beneficiary's home by a Home Care Agency.

- 1. Hold a professional license for at least three years
- 2. Pass a DSHS background check
- 3. Hold insurance consistent with WA Cares contract requirements
- 4. Meet all applicable laws
- 5. Litigation history
- 6. Have no significant licensing deficiencies in the three-year period before registration
- 7. Obtain an independent financial audit
- 8. Use electronic visit verification (EVV)
- 9. Establish employee conflict of interest policy guidelines, procedures, and safeguards

Respite for Family Caregivers – Individual Provider

Respite services will be used to relieve a paid or unpaid family caregiver who is caring for a beneficiary. Its purpose is to provide reprieve to the primary caregiver for a couple of hours up to a couple of weeks, if needed. A fully trained and credentialed Individual Provider (IP), employed with the Consumer Directed Employer, could be hired to provide this service.

- 1. Be 18 years of age or older and pass a DSHS background check
- 2. Meet all applicable laws and training requirements

Care Transition Coordination

Care Transition Coordination is a specific, time-limited service that complements primary care. It is designed to ensure coordination and health care continuity as beneficiaries return home from an acute care setting like a hospital or skilled nursing facility.

- 1. Hold a professional or business license as applicable
- 2. Pass a DSHS background check
- 3. Hold insurance consistent with WA Cares contract requirements
- 4. Meet all applicable laws

Dementia Supports

Dementia Supports offers community-based services non-medical support to beneficiaries and their caregivers to improve care for the beneficiary by:

- Helping develop a behavior support plan for the beneficiary; and
- Providing legal services to write a simple will or draft a power of attorney (POA; including durable POA, medical POA, or both).

- 1. Hold a professional or business license as applicable
- 2. Pass a DSHS background check
- 3. Hold insurance consistent with WA Cares contract requirements
- 4. Meet all applicable laws

Memory Care

Memory Care is a specialty service provided to beneficiaries with dementia in residential care settings. Memory care may be provided by an Adult Family Home, Assisted Living Facility, or Nursing Home.

- 1. Hold a professional license, endorsement, credential, and/or certification
- 2. Pass a DSHS background check
- 3. Hold insurance consistent with WA Cares contract requirements
- 4. Meet all applicable laws

Education and Consultation

Beneficiaries and caregivers (including paid and unpaid family members) receive non-medical education, consultation, behavior management and training regarding the beneficiary's diagnoses and chronic health issues aimed at supporting the beneficiary to better manage their activities of daily living and their health and wellness.

- 1. Hold a business or professional license, endorsement, credential, and/or certification
- 2. Pass a DSHS background check
- 3. Hold insurance consistent with WA Cares contract requirements
- 4. Meet all applicable laws

Services that Assist Paid and Unpaid Family Members - Housework and Errands

Housework and Errands supports beneficiaries to remain in the community by assisting with these tasks as they relate to health and safety of the beneficiary who may no longer be able to perform such duties. This service should not be used by beneficiaries who are already receiving any kind of in-home personal care as IADLs are included in that service.

- 1. Hold a business license for at least one year
- 2. Pass a DSHS background check
- 3. Hold insurance consistent with WA Cares contract requirements
- 4. Meet all applicable laws and OSHA's standard of use for cleaning agents

Services that Assist Paid and Unpaid Family Members – Yardwork and Snow Removal Yardwork and Snow Removal allow safe egress/entry into the home; reduce potential fire danger; assist the beneficiary to comply with local city/county codes, or other local requirements, such as a Homeowner's Association, or to address violations to remain in their choice of setting.

- 1. Operating in the state for at least one year
- 2. Pass a DSHS background check
- 3. Hold insurance consistent with WA Cares contract requirements
- 4. Meet all applicable laws

Home Safety Evaluation

Home Safety Evaluation offers the assessment of a beneficiary's home by a professional to identify and reduce or eliminate potential hazards to help minimize injury and improve accessibility while in the home.

- 1. Hold a business or professional license, endorsement, credential, and/or certification
- 2. Pass a DSHS background check
- 3. Hold insurance consistent with WA Cares contract requirements
- 4. Meet all applicable laws

Professional Services (Skilled Nursing, Nurse Delegation, and Private Duty Nursing)

- Skilled Nursing is intended for short-term, intermittent treatment of acute conditions or exacerbation of a chronic condition. Skilled nursing is used for treatment of chronic, stable, long-term conditions that cannot be delegated or self-directed.
- ➤ **Nurse Delegation** allows an RN to delegate specific skilled nursing tasks to nursing assistants or home care aides for eligible clients who have a skilled nursing task need.
- Private Duty Nursing is a program that provides in-home skilled nursing care to individuals who would otherwise be served in a medical institution

- Hold a professional or business license, endorsement, credential, and/or certification as applicable
- 2. Pass a DSHS background check
- 3. Hold insurance consistent with WA Cares contract requirements
- Meet all applicable laws



BREAK







Report out from Provider Payment Maximums Workgroup

Andrea Meewes Sanchez, DSHS Annie Gunnlaugsson, Milliman

	Group 1		Group 2		Group 3		Group 4	
•	Adult Family Home	•	Adaptive Equipment	•	Adult Day	•	Care Transition	
•	Assisted Living		and Technology		Services		Coordination	
	In-Home Personal	•	Environmental	•	Eligible Relative	•	Dementia	
	Care		Modifications		Care		Support/Memory Care	
	Nursing Home	•	Home Delivered Meals	•	Transportation	•	Education and	
		•	Personal Emergency	•	Respite for Family		Consultation & Services	
			Response Systems		Caregivers		that Assist Paid and	
							Unpaid Family	
							Members	
						•	Home Safety Evaluation	
						•	Professional Services	

- DSHS and Milliman have begun conducting a rates study to inform this work.
- DSHS has started hosting meetings with stakeholders and public open forums to gather feedback on the rates analysis.
- DSHS has been gathering feedback during these sessions to bring forward to the Commission workgroup.

- When beneficiaries come to WA Cares, DSHS will educate them about the need to plan for their long-term care journey and how WA Cares benefits fit into that.
- DSHS will contract with providers and monitor for fraud.

Workgroup Priorities:

- Incentivizing new provider participation
- Flexibility in choice for consumers to select either low or high-cost providers
- Allowing for rate differences by geography

WA Cares Fund Provider Rate Study Provider Payment Maximums Group 2 Services

July 2024 LTSS Trust Commission Meeting

Chris Giese Annie Gunnlaugsson Evan Pollock

JULY 10, 2024





Adaptive Equipment and Technology

- Medicaid pays Usual & Customary rates (i.e., the rates the provider usually charges) within ranges below for Adaptive Equipment and Technology.
- For Commercial rates, we focused on gathering the average range of costs for 7 categories of adaptive equipment and technology services provided by DSHS.

Medicaid Rates			
	Rate Range per		
Description	Support		
Assistive Technology	\$0.01 to \$5,000		
Vehicle Modification	\$0.01 to \$10,000		
Non-Medical Equipment Supplies	\$0.01 to \$10,000		
DME	\$0.01 to \$15,000		
Overall	\$0.01 to \$15,000		

Commercial Rates				
Description	Rate Range per Support			
Bathroom Equipment	\$15 to \$1,000			
Incontinence	\$10 to \$250			
Mobility Aids	\$100 to \$5,000			
Hospital Beds	\$500 to \$10,000			
Lifts and Positioning	\$2,500 to \$15,000			
Pressure Relieving Equipment	\$50 to \$300			
Compression Garments	\$25 to \$500			
Overall	\$10 to \$15,000			



Environmental Modifications

- Medicaid pays Usual & Customary rates within ranges below for Environmental Modifications.
- For Commercial rates, we focused on gathering the average range of costs for 10 categories of Environmental Modification services provided by DSHS.

Medicaid Rates			
Rate Range per			
Description	Modification		
General Utility / Repairs	\$0.01 to \$60,000		
In-Home	\$0.01 to \$40,000		
Residential	\$0.01 to \$40,000		
Overall	\$0.01 to \$40,000		

Commercial Rates			
	Rate Range per		
Description	Modification		
Accessible Bathrooms and Bedrooms	\$100 to \$35,000		
Accessible Lighting	\$20 to \$6,000		
Automatic Door Openers	\$400 to \$6,000		
Ceiling Track Lifts	\$1,500 to \$8,000		
Door and Hallway Widening	\$300 to \$40,000		
Emergency Exits	\$2,600 to \$5,600		
Grab Bars	\$85 to \$500		
Ramps	\$1,000 to \$5,000		
Low-Pile Carpet and Smooth Flooring	\$100 to \$10,000		
Stairlifts and Porch Lifts	\$1,500 to \$6,000		
Overall	\$20 to \$40,000		



Home Delivered Meals

- Under Medicaid, Home Delivered Meals also include a face-to-face contact (when possible) with the client to monitor their general well-being and safety.
- For Commercial Rates, we also include range of costs for Mail Delivery (which would not include face-to-face contact). The inclusion of this type of service is being discussed in the Minimum Provider Qualifications Workgroup.

Medicaid Rates		
	Rate per Meal	
Description	Serving	
Home-delivered Meals	\$8.50	

Commercial Rates		
Rate per Me		
Description	Serving	
Face-to-Face Delivery	\$8 to \$9	
Mail Delivery	\$8.50 to \$16	
Overall Range	\$8 to \$16	

Includes prepared & ready meals from:

- Factor Meals
- Blue Apron
- Cook-unity
- Eat Clean
- Marley Spoon
- Tempo by Home Chef



Personal Emergency Response System

- For commercial rates, our research focuses on "average" range of rates, rather than outlier cases that may cause costs (e.g., installation costs) to be higher.
- Add On Services include fall detection, medication reminder or dispenser, monthly GPS.

Medicaid Rates			
Rate Range per			
Description	Service		
Installation	\$0.01 to \$10,000		
Monthly Service	\$0.01 to \$125		
Add On Services	\$0.01 to \$125		
Overall	\$0.01 to \$10,000		

Commercial Rates			
Rate Range p			
Description	Service		
Installation	\$0 to \$99		
Monthly Service	\$19 to \$40		
Add On Services	\$10 to \$43		
Overall	\$0 to \$99		



Summary of observed rates for Group 2 services

Medicaid largely pays for Group 2 services based on usual and customary levels.

Service	Medicaid range	Commercial range
Adaptive equipment and technology	\$0-\$15,000/service	\$0-\$15,000/service
Environmental modification	\$0-\$40,000/service	\$0-\$40,000/service
Home delivered meals	\$8.50/meal	\$8-\$16/meal
Personal emergency response system	\$0-\$10,000 installation + \$0-\$125/month	\$0-\$100 installation + \$10-\$83/month



Caveats and limitations

This information is intended for the internal use of the Washington State Department of Social and Health Services (DSHS) and it should not be distributed, in whole or in part, to any external party without the prior written permission of Milliman, subject to the following exception:

 This presentation shall be a public record that shall be subject to disclosure to the State Legislature and its committees, persons participating in legislative reviews and deliberations, and parties making a request pursuant to the Washington Public Records Act

We do not intend this information to benefit any third party even if we permit the distribution of our work product to such third party.

In preparing this information, we relied on information provided by DSHS and publicly available data, which we accepted without audit. However, we did review this information for general reasonableness. Our results and conclusions may not be appropriate if this information is not accurate.

Annie Gunnlaugsson, Chris Giese, and Evan Pollock are actuaries for Milliman. They are members of the American Academy of Actuaries, and they meet the Qualification Standards of the American Academy of Actuaries to render the actuarial opinion contained herein.



- The workgroup made an initial recommendation for Group 2 Services to be paid at commercial rates (usual and customary) with the max rate for each service category as follows:
 - Adaptive Equipment and Technology: \$15,000
 - Environmental Modifications: \$40,000
 - Home Delivered Meals: \$16 per meal
 - Personal Emergency Response Systems: \$83 monthly service cost and \$100 installation with an exception to rule if needed

Next steps:

- The Commission will be asked to vote on the Group 2 Services rate recommendation during the September 11th LTSS Trust Commission meeting
- Initial recommendations for other services will be presented at the next Commission meeting and voted on in a subsequent meeting.

Report out from Contingency Planning Workgroup

Ben Veghte, DSHS

Contingency Planning Workgroup

- The workgroup will review viable options to mitigate the impacts on WA
 Cares Fund solvency if participation became voluntary.
- The workgroup was briefed by Milliman on short and long-term risks of voluntary designs. They discussed ways to mitigate risk and examples of risk mitigation strategies.
- The workgroup will vet mitigation options and identify potential options to propose to the full Commission.

PUBLIC COMMENT

Submit written comments or questions to: wacaresfund@dshs.wa.gov.

For more information about the program, visit wacaresfund.wa.gov.

Sign up for Public Comment

Submit written comments or questions to: wacaresfund@dshs.wa.gov.

For more information about the program, visit <u>wacaresfund.wa.gov</u>.



Attendees: click on the Raise Hand icon to sign up for public comment



Phone callers: press *9 to raise your electronic hand.

Then, when recognized, press *6 to unmute yourself

Review Agenda for September 11 Meeting

- Approve 7/10/2024 Commission meeting minutes
- Receive Program Update
- Receive Finance Update
- Report out and Vote on Minimum Provider Qualification Workgroup
- Report out and Vote on Provider Payment Maximums Workgroup
- Report out from Contingency Planning Workgroup

Wrap Up

- Action items review
- Adjourn

THANK YOU



