



## Rulemaking Meeting #9: Provider Registration Denial or Discontinuation

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# Agenda

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- Housekeeping / Common terms
- Registration overview
- Registration denial or discontinuation
- Discussion

# Housekeeping

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- Please use Q&A feature to ask questions during the presentation
- Chat will open for discussion at the end of the presentation
- The recording of this webinar will be made available at <https://wacaresfund.wa.gov/rulemaking>
- Next meeting: July 17<sup>th</sup> at 2pm for final wrap up

# Purpose

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- The purpose of this meeting is to hear ideas from the public about rulemaking for DSHS WA Cares rulemaking.
- Please direct program questions to [WACares@dshs.wa.gov](mailto:WACares@dshs.wa.gov)

# Common terms

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Department of Social and Health Services	DSHS
Employment Security Department	ESD
Health Care Authority	HCA
Long-term services and supports	LTSS
Revised Code of Washington	RCW
Washington Cares Fund / WA Cares Fund	WCF
Washington Administrative Code	WAC



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# Registration Overview

# RCW 50B.04.020(3)

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The department of social and health services shall:

(c) Register long-term services and supports providers that meet minimum qualifications;

# Minimum Qualifications

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- The provider must:
  - Have a valid license for the service(s) they want to provide beneficiaries
  - Pass a criminal background check
  - Have an active WA Cares contract for the service(s) they want to provide beneficiaries
  - Agree to the operational standards set by the program



# Operational Standards

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- Operational standards will be adopted in rule
- Examples:
  - Hold liability insurance
  - Cooperate with monitoring activities
  - Use ProviderOne to submit preauthorizations to beneficiaries and submit claims for payment of services
  - Submit payment claims within 60-days of service
  - Notify the department if a beneficiary passes away or has a major incident during service provision
  - Notify the department of changes in ownership
  - Notify the department of address change
  - Notify the department if no longer choose to be registered
  - Notify the department if no longer meet the minimum qualifications
  - Report suspected abuse, abandonment, neglect, or financial exploitation to Adult Protective Services and Law Enforcement when applicable

# Becoming a registered provider

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- Complete an application
  - Provide proof of meeting minimum qualifications for the service(s) they want to provide
  - Provide documentation necessary to obtain a DSHS contract for WA Cares Fund Program
- Complete a background check
  - A Character, Competency, and Suitability review may be needed for background checks with prior criminal convictions
- Obtain a DSHS contract for WA Cares Fund Program
- Once registered, a provider will be listed on the Community Living Connection website and beneficiaries can choose to work with the provider.



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# Registration Denial or Discontinuation

# Denial or discontinuation

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- Denial means a registration application was not approved by DSHS for a provider to become registered.
- Discontinuation means DSHS or a provider ended the provider registration

# RCW 50B.04.020(3)

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The department of social and health services shall:

(d) Discontinue the registration of long-term services and supports providers that: (i) Fail to meet the minimum qualifications applicable in law to the approved service that they provide; or (ii) violate the operational standards of the program;

# Reasons DSHS may deny or discontinue a registration

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- Provider no longer meets minimum qualifications (e.g., no license, failed background check)
- Past contracts with DSHS terminated for cause
- Declining to sign a contract or agree to the terms of a contract

# Requirements for a provider who wishes to discontinue registration

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The provider must:

- Notify the department
- Notify any beneficiaries currently receiving services
- Maintain records during the service timeframe as required

# RCW 50B.04.120(1), Appeal of determinations

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- Determinations made by the health care authority or the department of social and health services under this chapter, including determinations regarding functional eligibility or related to registration of long-term services and supports providers, are subject to appeal in accordance with chapter 34.05 RCW.





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# Discussion

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- What other actions could result in a denial or discontinuation of a registration?

# Discussion

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- What should be considered for timelines related to discontinued registrations?

# Discussion

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- What else should be considered for provider requirements when discontinuing a registration?

# Discussion

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- Is there anything else that should be considered regarding registration, denial of a registration, or discontinuing a registration?

# Resources

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- DSHS website: <https://wacaresfund.wa.gov/rulemaking>
- ESD website: <https://esd.wa.gov/newsroom/rulemaking/ltss>
- HCA website: <https://www.hca.wa.gov/about-hca/rulemaking>
- Questions related to the WA Cares program, please email [WACares@dshs.wa.gov](mailto:WACares@dshs.wa.gov)



# Thank you!

We look forward to continuing this discussion in upcoming meetings

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Questions about the WA Cares Fund rulemaking process?

Contact Arielle Finney at [Arielle.Finney2@dshs.wa.gov](mailto:Arielle.Finney2@dshs.wa.gov)

Questions about the WA Cares Fund program?

Contact the WA Cares Fund Customer Care Team at [WACares@dshs.wa.gov](mailto:WACares@dshs.wa.gov)