

Care transition coordination

Care transition coordination is designed to support your recovery when you leave a hospital or nursing facility. It includes making sure that you understand the instructions you were given, that you have and know how to take all medications prescribed while you were in the hospital or nursing facility, and that you have set up necessary follow-up appointments such as x-rays or tests with your health care team.

THINGS TO CONSIDER

For up to two months after discharge, a provider can assist you with planning and coordinating a safe, smooth transition back home. This includes:

- Help with understanding instructions provided by health care professionals
- Ensuring you have and know how and when to take prescribed medications
- Coordination with your health care professionals
- Making sure follow-up appointments are scheduled
- Education for your loved ones to help better support you
- Connection to helpful information and resources

Similar services may be covered by your medical insurance or the hospital. Reach out to your insurance provider and health care team to learn about what your discharge plan will look like. Care transition coordination may be a great fit if you are seeking additional support beyond what is already covered.

PROVIDERS

Registered providers of this service include social workers, nurses, home health agencies, nationally recognized evidence-based programs and other nonprofit or government agencies.

You can choose any WA Cares provider who is registered to provide this service. We require all providers to meet minimum qualifications. You can find a provider at waclc.org/wacares.

RATES AND BILLING

Billing and rates for this service are billed monthly and are determined by the level of assistance needed. This will be billed as either moderate- or high-level support, depending on your needs. This is available each time you discharge from a hospital or nursing facility, up to two months at a time.

Cost of services may vary based on where you live and the services you require. You and your provider will agree on rates. You can find maximum rates and typical costs at wacaresfund.wa.gov/rates.

CONTACT



Phone
844-CARE4WA (844-227-3492)



Email or chat
wacaresfund.wa.gov/contact

Language assistance is available.